



Pierre Outdoor Pool Policy

GENERAL INFORMATION

This policy is in place to ensure the safety and enjoyment of all aquatic center users.

Pool Hours

The hours of operation will be determined by the Pierre City Commission, City Administrator, Parks, and Recreation Director, and/or Pierre Pool Recreation Superintendent. Hours may be extended or reduced for special events, observance of holidays, or any other purpose.

For additional information visit CityofPierre.org or call 605.773.2775

Operational Season

Memorial Day through Labor Day

Capacity

1499

PRICING

Daily and season pass information can be found at CityofPierre.org or by calling 605.773.2775.

Prices are subject to change pending the City Commission's approval.

Insufficient Funds

The Pierre Pool reserves the right to charge a \$40.00 non-sufficient funds fee on all transactions.

FACILITY CLOSURES

- Unanticipated closures may occur in the event of unsafe conditions or other community emergencies and will be posted on the City's website and the City's social media pages.
- The Pierre Pool is utilized as a shelter during emergencies. All areas may not be accessible to patrons during these times.
- The city Recreation Superintendent or Parks and Recreation Director may delay the pool's opening, close the pool early, or make other changes to the posted facility schedule when guest safety, staffing levels, or other operational concerns make it necessary to do so. Refunds will not be issued.
- The city Recreation Superintendent or Parks and Recreation Director may close the park early when the patron count in the pool is below ten individuals. Refunds will not be issued.

INCLEMENT WEATHER CLOSURES

- No refunds will be issued for weather-related closures.
- If temperatures are below 65 degrees Fahrenheit, the Recreation Superintendent or Parks and Recreation Director may choose to close the Pool.
- In the event of inclement weather, which may include audible thunder, visible lightning, heavy rain, weather warnings, or any unsafe situation that limits lifeguard visibility or compromises patron safety, the pool will be cleared including all pool decks. Patrons will be directed inside the building until the deck is safe, the storm passes, or staff chooses to close for the day.
- The pools will remain closed for 30 minutes after the last sound of thunder or visual observation of lightning. If inclement weather persists, pool reopening will be reassessed at 30-minute intervals. After 60 minutes, the pool may be closed for the remainder of the day or may reopen if weather permits.

GROUP ADMISSION POLICY

Admission Procedure

- All group members must arrive and enter the pool at the same time as one group.
- Group members not present when the group enters the pool must purchase admission separately.
- No admission will be given before the group payment.
- Upon arrival, only the group representative may enter the pool and purchase daily passes while the group remains outside of the building.
- Pool admission is non-refundable and non-transferable.

Group Admission Rules

- No outside food or drink is permitted in the pool, including bag lunches or other snacks.
 - If your large group will need concession accommodations, contact the Concession Manager or the Recreation Superintendent.
- Bags and backpacks may be checked before entry for food, beverage, and other items.
- Lifeguards are on duty to respond to emergencies. Parents and chaperones supervise children.
- The following supervision ratios must be always maintained within the facility:
 - Ages 0-3: 1 adult to 3 children ratio in the zero-depth pool and 1 adult to 1 child in all other areas
 - Age 4-8: 1 adult to 5 children
- Children under age 9 must be supervised by a person age 12 or older.
 - Anyone ages 12 to 14 may not supervise more than 2 children under age 9.
- Ages 9-14: 1 adult to 25 children

Tax-Exempt

Tax-exempt groups must provide an exemption certificate to receive the tax-exempt pricing.

- The Pierre Pool will not sell tax-exempt passes without the exemption certificate presented the day of or before the day of the group reservation.

Payment

- Group admission must be paid before group entry on the day of your reservation.
- Invoicing arrangements can be made but must be indicated in advance.
- A single group representative must be designated to pay for group admission.
- Cash, Visa, MasterCard, Discover, organizational check, personal check, and user credit are the only accepted payment methods.

Inclement Weather

- If the pool does not open on the day of the reservation due to inclement weather, the group contact will be notified before 11:00 a.m. or as soon as practicable.
- No refunds are provided if the pool closes early due to inclement weather after opening on the day of your reservation.

GENERAL RULES

- Shower before entering the pool.
- No foul language or verbal abuse is allowed.
- No outside food, drinks, alcohol, or coolers are permitted.

Pets

- Pets are not allowed in the pool unless permission is obtained for a special event.
- Service animals and police service dogs may enter the pool deck area but may not enter the water.

Lost and Found

- The Pierre Pool is not responsible for the loss, theft, or damage of personal property of any kind.
- Items found or turned into lost and found will be held at the for 30 days, after which these items will be discarded or given to charity.
- Personal care, beauty items, and undergarments will be discarded immediately.

Rules and Procedure Enforcement

- On duty staff has the authority to enforce all policies, rules, and procedures.
- All accidents or incidents occurring within the Pierre Pool, and its grounds must be reported and written up by the staff on duty and given to the Recreation Superintendent.

Bathrooms/Changing Rooms

- The Bathrooms/Changing rooms are designed to provide members and paying guests with dressing and showering facilities.
- The Bathroom/Changing rooms are open for use during all operating hours.
- Camera use is not allowed in the changing rooms.
- Roughhousing in the changing room may result in removal from the property.
- Theft of any kind is punishable by law.
- Patrons should take a shower using soap before entering the pool.
- Food is not permitted in the locker rooms.

Family Bathrooms/Changing Rooms 3

- Patrons with children under the age of 8 are allowed to use the family change rooms.

- Four Family Bathrooms/Changing rooms with showers are provided.
 - Two are located in the bath house
 - Two are located the Mechanical Bldg.
- Large groups with young children should utilize the Main Bathroom/Changing rooms.
- Please do not change outside of the Bathhouse or in any open area.

ALCOHOL, DRUGS, AND TOBACCO

Alcohol is prohibited on the Pierre Pool grounds at all times.

- Anyone under the influence of alcohol will be asked to leave the facility immediately.
- Anyone under the influence of or in possession of any illegal substance will be asked to leave the facility.
 - Law enforcement officials will be contacted immediately.
- Smoking and the use of chewing tobacco are not allowed on the Pierre pool property or grounds including the building, outdoor aquatics area, parking areas, sidewalks, or grass areas.

POOL DECK

Failure to follow rules can result in serious injury and may result in a patron being required to leave the pool, pool area, and surrounding premises.

- Children age 9+ are allowed at the facility without additional supervision.
- The following supervision ratios must be always maintained within the facility
 - Ages 0-3: 1 adult to 3 children ratio in the zero-depth pool and 1 adult to 1 child in all other areas
 - Age 4-8: 1 adult to 5 children
 - Children under age 9 must be supervised by a person age 12 or older.
 - Anyone ages 12 to 17 may not supervise more than 2 children under age 9.
- All persons entering the pool area are required to pay admission.
 - There are no spectator passes.
- Swim diapers are required for any child who is not toilet trained.
 - Swim diapers are available for purchase at the front desk.
 - Patrons are required to use the locker rooms to change diapers.
- All patrons are required to wear acceptable swimwear.
 - No thong swimsuits are allowed.
 - Swimwear needs to cover the majority of the buttocks and female chest.
 - The lifeguard coordinator on duty will have the final say on whether clothing is considered acceptable swimwear.
 - Street clothing is not permitted in the water except for a T-shirt (preferably plain white) over a swimsuit.
 - No cutoff shorts are allowed; all shorts must be hemmed.
 - No zippers, dangling items, or buttons are allowed.

- Persons with open sores or who are reasonably suspected to have any considerable area of exposed sub-epidermal tissue, cuts, or known or recognizable contagious or communicable

diseases, cough, cold, open sore, blisters, bandaged wound, fever, inflammation of the eyes, nasal or ear discharges, will not be allowed to enter the pool water.

- Running, pushing, shoving, or horseplay in or around the pool is prohibited.
- Swimmers must stay off the lifeguard chairs at all times.
 - Conversing with lifeguards should be kept to a minimum.
 - Immediately report all emergencies to a lifeguard.
- Swimmers must stay off the ropes at all times and will not be allowed to play on the ladders, slide stairs, or with rescue equipment.
- Swimmers should face ladders when entering or leaving the water.
 - The ladders must not be used for jumping from, sitting on, or as parallel bars.
- Diving is only permitted from the diving boards.
- Weak swimmers may be asked to complete a swimming competency test before being allowed in the deep end of the pool.
 - This is at the discretion of the lifeguard, or lifeguard coordinator on duty.
- Standing or sitting on other swimmers' shoulders is not permitted.
- Water wings or other flotation assistive items, not Coast Guard approved are considered toys and may not be allowed.
 - Lifejackets are encouraged for non-swimmers but are not allowed on the water slides or deep end of the pool.
- Water toys are allowed as long as they are safe and non-disruptive to others.
- Towels must always be kept out of the water.
- Spitting, urinating, blowing of the nose, spouting of water, or depositing foreign matter in a pool is strictly prohibited.
 - Pool privileges or passes may be revoked for this behavior.
- Each patron is responsible for articles brought into the pool area and for their removal.
- In case of an emergency, all swimmers must evacuate the pool and the pool area and follow the directions of the lifeguards immediately to aid the lifeguards in their rescue procedures.
- Injuries should be immediately reported to a lifeguard or lifeguard coordinator.

WATER SLIDE RULES

Rules For Tower Slides

- All riders must be at least 48 inches tall.
 - The maximum rider weight is 300 pounds.
 - Riders must be in good health.
 - Elderly people, those suffering from heart disease, high blood pressure, epilepsy, or using prescription medication should consult a physician before using slides.
 - Individuals with medical conditions including, but not limited to pregnancy, heart, or back problems should not ride.
 - Non-swimmers are not permitted on the slide tower.
 - No foreign objects are allowed in pockets and necklaces must be removed before riding the slides.
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- No clothing with exposed zippers, buckles, rivets, or metal ornamentation is allowed on the slides. Only approved swimwear is allowed.

- The line should form on the deck with one rider on each landing and one rider in the starter tub. Wait until the landing area is clear before entering.
- Riders must enter the slide in a sitting position and wait for instructions from the lifeguard stationed at the slide starter tub.
- All riders must ride feet first; do not go down the slide headfirst.
- No running, standing, kneeling, rotating, tumbling, or stopping in the flume.
 - Arms and hands must remain inside the flume at all times.
 - Riders should remain in proper riding positions until the forward movement is terminated.
 - At no time should the rider attempt to stand up while on the slide or before coming to a complete stop in the splash-out area.
- Except for the blue inner tube slide, only one rider at a time is allowed; trains or chains of riders are prohibited.
- Except for the approved inner tubes allowed on the inner tube slide, no mats, life jackets, or other flotation devices are permitted on any slide.
- Diving or jumping from the slide is prohibited.
- Leave the plunge pool promptly after entering.
- Rider assumes all risk of injury.

Blue Inner Tube Slide

- The maximum operational load for the slide is 300 pounds.
- Tubes must be ridden in a seated position while leaning back. Do not stand up, ride the tube on the stomach, or go down the slide headfirst.
- Only one inner tube should enter the flume at a time. Trains or chains of riders are prohibited.
- Keep arms and hands inside the flume at all times.
- Riders must stay on the tubes during the ride. If you accidentally fall from the tube, continue down the flume without it and exit normally.
- At the end of the slide, obey all instructions by the splash pool lifeguard and exit quickly, taking your tube with you.

SNACK BAR

- All food and drinks must stay in the snack bar area or designated eating areas only. No glass bottles.
- No private coolers or outside food, drinks, or alcohol are permitted in the pool.
- Food and beverages are not allowed in the water.
- All food and beverages must be 4 feet from the edge of the pool.
- Picnic tables are provided inside and outside of the pool fence for those who bring their lunch or snacks.
- Patrons are not allowed inside the snack bar, storage room, or mechanical facility.

INAPPROPRIATE BEHAVIOR

Failure to follow rules can result in serious injury. Swim at your own risk. The City of Pierre and/or the Pierre Pool are not responsible for lost or stolen personal items.

Staff reserves the right to refuse service/programming to anyone with or without cause.

The unauthorized use of cameras or other filming devices is strictly prohibited. Persons taking nude or other inappropriate photos will be suspended or have pool passes revoked immediately.

All patrons using the pool must display courteous and considerate behavior. Foul language and disregarding facility rules may result in suspension, loss of pool passes, or expulsion from the facility.

Infractions

- Upon the first infraction of Pierre Pool policies, the patron will receive a warning and corrective action will be discussed.
- Upon the second infraction, the patron will be given a warning of the infraction, and receive a time out for an appropriate amount of time. The infraction will be addressed by a supervisor or the Recreation Superintendent and, if applicable, the parent(s) or legal guardian will be notified.
- Upon a third infraction, the patron's privileges may be terminated and their ability to enter the Pool may be revoked at the discretion of the PIERRE POOL Recreation Superintendent or the Parks and Recreation Director.
- No refunds will be given.
- Violations may result in immediate loss of pool passes or permanent banishment from the facility.
- Visitors to the pool must use the center for its intended purposes and follow all rules and policies. Violators will be asked to leave the pool and will not receive a refund.

RESPONSIBILITY

It is the responsibility of staff and patrons to adhere to this policy. It is the responsibility of the Parks and Recreation Director or designee to review and update this policy as needed. Any substantive changes must be approved by the City Commission.